



project services

Flexible. Practical. Technical.

Project services

Project Services is a dynamic service from Kelly® that provides clients across the globe with a practical, technically driven approach to project-based endeavors.

Rely on a partner you can trust for project services including:

- Scalable project development and deployment
- Customized PMO integration solutions
- Global talent delivery
- Targeted industry-specific expertise
- Commercially viable project innovation

As a leading workforce solutions provider, Kelly has industry-specific project expertise across complementary verticals:

Engineering. Serving the engineering sector since 1965, we engage best-in-class project management methodologies, support systems, and subject matter experts to provide our clients with a high-quality, focused approach to project initiatives within commissioning, FDA validation and compliance, oil and energy, mining and minerals, and environmental management.

Science. We leverage more than 44 years of scientific and clinical research workforce expertise to support critical-path studies across a range of therapeutic areas within our pharmaceutical, biotech, and medical device clients who are leading the efforts to improve the quality of life across the globe.

Information technology. Our longstanding experience in delivering technology workforce solutions helps clients drive innovation and cost reduction across IT disciplines including Applications Development & Integration, Software QA & Testing, Data Warehousing & Business Intelligence, Data Storage, Infrastructure Support and Network Engineering.

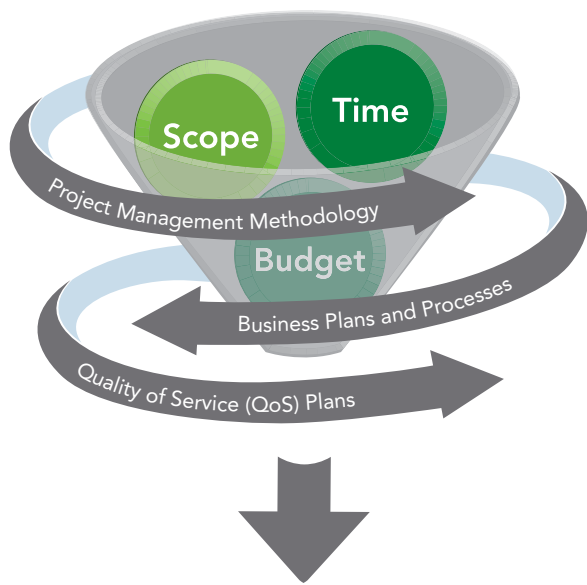
PMO integration

Are you lacking best-in-class project management methodologies, processes, and supporting tools? We'll assess your gaps, develop a customized PMO platform for your organization, and manage the entire program until maturity.



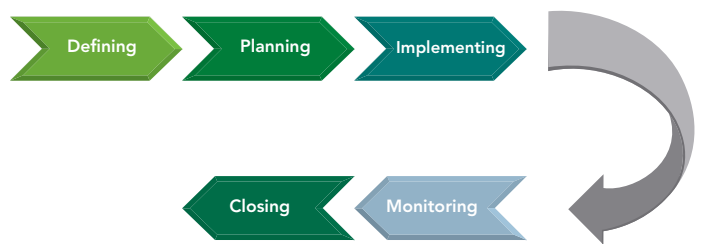
Continuum of service

Kelly project managers utilize best-in-class methodology to provide a complete continuum of service for our clients, while keeping a constant eye on quality of service, the triple constraint, and overall business objectives.



The Kelly Advantage

Project services life cycle



Take a look at what you get within your timeframe and budget with project services from Kelly:

- Project scoping
- Feasibility studies
- PMO integration
- Needs assessments
- Gap analysis
- Project design
- Change control
- Talent delivery
- Process improvement
- Quality reviews
- Knowledge transfer
- Lessons learned
- Training updates
- Close-out reports



FDA liaison activities

Need assistance in interfacing with the FDA? Our regulatory experts can assist in developing your firm's response to 483s and Warning Letters, as well as creating comprehensive corrective action programs to mitigate material deficiencies.

FDA validation and compliance

To promote business continuity and compliance with regulatory guidelines, we offer a comprehensive line of validation, compliance, and quality services to our life sciences clients. Our team of subject matter experts is well versed on the most up-to-date guidance from the FDA and can bring a practical understanding of interpretations required to mitigate risk enterprise-wide.

Capabilities cover the full range: 21 CFR Part 11, Part 210/211, GAMP5, Part 320/820, Part 58

Across the entire spectrum: CSV, GMP, GLP, GCP, GDP, GxP, ICH, CQV, equipment/utilities/facilities, process/cleaning/packaging

Engineering design qualification services:

- Design qualification
- Conducting vendor audits, FAT (factory acceptance testing), and SAT (site acceptance testing)
- Software developer assessment
- Specifications – user requirements, functional requirements, and detailed design
- Commissioning

Clinical research and development

We provide full service capabilities in biometrics, data management, and clinical operations. Our team of technical and scientific experts brings the knowledge and experience necessary to assist research and development efforts within all phases:

- Pre-clinical and animal
- Phases I, II, III
- Phase IV and post-marketing
- PK/PD

Biometrics

We have experienced biostatisticians and statistical programmers supporting studies targeted toward NDA, BLA/ PLA, and MPA.

We provide:

- Statistical design and protocol development
- Statistical analysis plans (SAPs)
- Statistical reports and publication design/support
- Statistical programming (SAS®) and analysis
- Summary tables, patient listings, and graphs
- Integrated summaries of safety and efficacy (ISS/ISE)
- Sample size and randomization

Clinical data management

Our experts have significant experience in the following areas:

- CRF design and printing
- Database installs/upgrades
- Medical coding
- Data entry and validation
- Data coordination and integrity
- QC and edit checks
- Electronic data capture (EDC)
- Electronic submissions
- Oracle® Clinical and Clintrial™





IT solutions

Need a partner who understands your business environment? Kelly supports more than 80 percent of the *Information Week 500* companies around the globe. Our IT talent pool is highly educated, mobile, and well versed in the latest systems, software, and hardware.

Oil and natural gas

Exploration and production

Our highly skilled exploration and production teams focus on delivering upstream production support—onshore and offshore, domestically and internationally—to the world's largest energy firms. Our capabilities cover the wide spectrum.

Field service and operations

- DSMs/Superintendents for active rigs worldwide
- Degreed geologists
- Health, safety, environmental (HSE)
- Well planners (directional and straight-hole)
- Degreed MWD and LWD engineers
- Reservoir engineers

Industrial mining

Clients turn to Kelly for industry-defined solutions to help drive productivity and profitability. Our consultants have accumulated best-in-class expertise across the globe supporting large capital projects from exploration to mine performance management.

Deploying a diverse and experienced team of personnel, we're able to address workforce shortages, productivity issues, and technology challenges to assist our clients in producing optimum operational performance.

Worldwide capabilities within:

- Pre-feasibility, feasibility, conceptual, and scoping studies
- Mining engineering services
- HAZOP assessments and studies
- Mining information management systems

Information technology

Kelly has been on the leading edge of our client's technology innovation and talent management for more than 45 years. Combining world-class project methodology with our wide pool of technical subject matter experts, we're able to deliver practical solutions to some of the industry's most complex IT challenges.

We employ a collaborative approach with our clients by engaging in a three-step process to ensure expectations are always set and deliverables are consistently met:

- Identifying and understanding your business drivers and impacts
- Developing and selecting the most cost-effective delivery models
- Establishing and monitoring project quality standards and oversight perimeters

Throughout the decades, we've accumulated the functional and technical knowledge required to drive development life cycles, improve quality and reliability, accelerate project schedules, and enhance our customer's overall ability to stay competitive and innovative.

Selected areas of expertise include:

- Cloud Computing
- Virtual Networks
- Data Warehouse & Business Intelligence
- Enterprise Systems Integration and Customization
- Web-based Technologies
- Health Informatics

Environmental management

Kelly understands the importance of conserving and restoring our natural resources, instituting sustainable communities, and decreasing our carbon footprints. Our engineers and scientists support leading efforts within the environmental industry to assess the impact of human activity and drive innovative, cost-effective, and practical solutions to improve our daily lives.

Specific areas of project focus include:

- Environmental assessments (EAs)
- Environmental impact assessments (EIAs)
- Natural Environmental Policy Act (NEPA) compliance
- Air quality compliance
- Geotechnical engineering
- Water/Waste water management
- Geographic information systems (GIS) specialists

Kelly Services global infrastructure

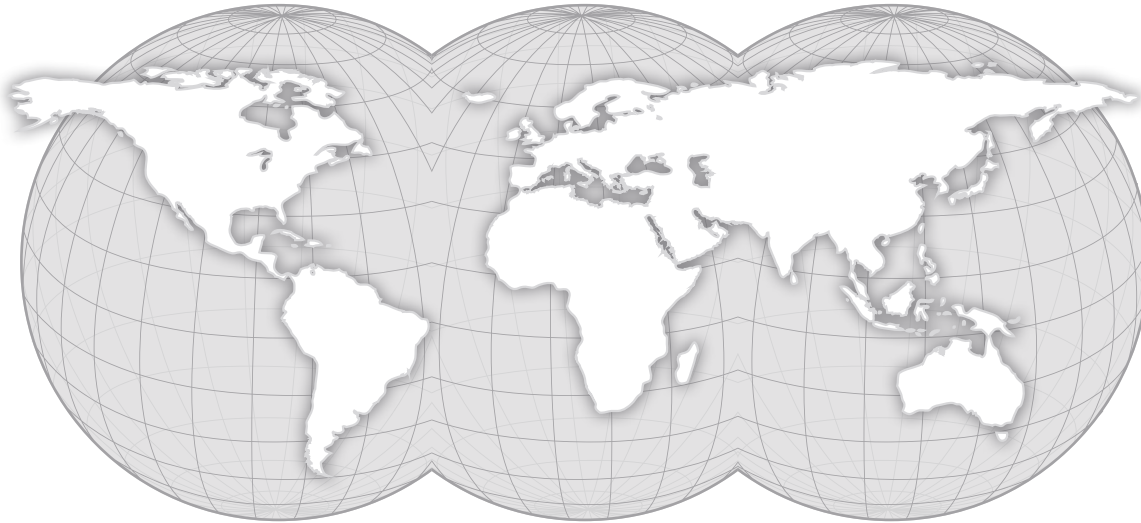
AMERICAS

EMEA

Europe, Middle East,
and Africa

APAC

Asia-Pacific



For more information, contact Kelly Services today.

Daniel Rhodes

Phone :: 760.458.4505

E-mail :: daniel.rhodes@kellyservices.com

Michael Ruchman

Phone :: 858.232.7110

E-mail :: michael.ruchman@kellyservices.com

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Project Services

Project Teams
Project Management
PMO Integration
SOW-based Services

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Outsourcing
Business Process
Outsourcing
Contingent Workforce
Outsourcing
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Consulting
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